SEAS Student Questions Triage

Primary Topic	Example Questions	Resources Available	Office	Primary Contact
Graduate School of Arts and Sciences (GSAS)	General introduction to the Graduate School including history, organization, degree programs, regulations, services, etc. GSAS grants the Ph.D., A.M., S.M., M.E., and M.F.S. degrees.	GSAS Website: https://gsas.harvard.edu/	GSAS	
Financing Graduate Study	Overview of financial support, including grants and fellowships from internal and external sources, traineeships, teaching fellowships, research assistantships, other academic employment opportunities, and several types of loans available.	Funding and Aid https://gsas.harvard.edu/financial-support/funding-aid Financial Aid Policies: https://gsas.harvard.edu/financial-aid	GSAS Financial Aid	Tracey Newman
SEAS Academics	Graduate and undergraduate programs, courses, application process, and other resources	SEAS Academics website: http://www.seas.harvard.edu/academics		
SEAS Student Affairs	Primarily responsible for managing advising, teaching support, orientation, and graduate admissions coordination.	SEAS Office of Academic Programs website: http://www.seas.harvard.edu/student-affairs	SEAS Office of Academic Programs	Pierce Hall 110
SEAS PhD Financial Aid and Funding Policies	Generally, what is the SEAS financial aid and funding model?	SEAS PhD Financial Aid and Funding Policies: http://www.seas.harvard.edu/academics/graduate/committee-on-higher-degrees	SEAS Finance	Erin Bishop
Academic advising	Where do I go for academic advising? For example: PhD course requirements, academic degree progress, cross- registration, qualifying exam issues, thesis questions, advisor selection, student-advisor issues, leaves of absence, quality of life, SEAS graduation exercises with GSAS	SEAS Office of Academic Programs website: https://www.seas.harvard.edu/office-academic-programs	SEAS Office of Academic Programs	John Girash
SEAS payroll, finance, accounting	Why didn't I get a paycheck in June? Why was my RA reduced when I signed up for TF? Paychecks, tuition, fees, student bills, late registration fees	SEAS Financial FAQs: http://www.seas.harvard.edu/office-finance/student-funding-and-financial-aid/seas- student-aid-faqs	SEAS Finance	Erin Bishop

Forms	Where can I find the forms need for prospective degrees, final programs, progress reports, etc.?	Graduate Student Forms: http://www.seas.harvard.edu/student-affairs/graduate-student-forms	SEAS Office of Academic Programs	Ann Greaney-Williams
International students	Visas, travel, employment, taxes and social security, life at Harvard; What are the work limitations on my F-1? Does my country have a tax treaty and what does it say?	Harvard International Office website: http://www.hio.harvard.edu/	Harvard International Office	Darryl Ziegler
Tax questions	Do I need to file a Federal income tax return? Are there special credits or deductions for educational expenses? What is the 1098-T? Is my stipend taxable?	University Student Financial Services Tax Page: https://sfs.harvard.edu/taxes	University Financial Services	(617) 495-8500
Teaching Fellow/TF bonus	Am I eligible for the TF bonus? Why not? How to I secure a TF slot?	Teaching Fellow Program page on GSAS website: https://gsas.harvard.edu/academics/teaching	SEAS Office of Academic Programs	Kathy Lovell
Letter requests, financial	Financial, mortgage, visa, landlord letters, RA/TF appointment history, etc.		SEAS Finance	Erin Bishop
Letter requests, academic	Degree requirements met, pending graduation, enrolled and in good standing, etc.		SEAS Office of Academic Programs	Ann Greaney-Williams
Overall degree progress		Committee on Higher Degrees website: http://www.seas.harvard.edu/academics/graduate/committee-on-higher-degrees	SEAS Office of Academic Programs	Ann Greaney-Williams
External fellowships (administered by GSAS)	NSF, Fulbright, NDSEF, FLAS; NDSEG	GSAS Fellowship website: https://gsas.harvard.edu/financial-support/fellowships	GSAS	Tracey Newman
Health insurance	Benefits, waivers, leaves of absence, FAQ's	Harvard University Student Health Programs websites: https://hushp.harvard.edu/frequently-asked-questions http://hushp.harvard.edu/leave-absencewithdrawal http://hushp.harvard.edu/waiver-rescind https://hushp.harvard.edu/benefits	Harvard University Student Health Program	Tracey Newman for waivers/billing issues
Financial support for student group activities	How to I get reimbursed for buying pizza for my student group?		Pierce 223 - SEAS Assistant Director of Diversity and Student Engagement	